

HOW TO CHOOSE A SUITABLE COMPUTER FOR ARTEC 3D SCANNERS

Here are general guidelines for selecting a suitable computer for Artec 3D scanners provided by Artec3D. Please [contact us](#) if you have further questions on how to find a suitable computer for your 3D scanner.

1. GENERAL REQUIREMENTS

OS	Windows 7, 8 or 10 (x64)
USB	1 x USB 2.0, USB 3.0 compatible
Processor	Intel Core i5 (76xx and later) or Intel Core i7 or Intel Core i9
RAM	12 GB for Artec Eva / 18 GB for Artec Spider
Video Cards	<p>NVIDIA or AMD</p> <p>Artec Studio 11, 12, and 13 require an NVIDIA or AMD card which meets the following requirements:</p> <ul style="list-style-type: none">• At least 1 GB of video memory (VRAM). 2 GB or more are strongly recommended.• NVIDIA GeForce cards are supported starting from the 400 series. Recommended cards are of the 760 series and higher.• NVIDIA GeForce RTX 2080 card is supported (tested with driver version 417.22).• NVIDIA Quadro P series cards (e.g. Quadro P2000, P4000, P6000) are supported.• NVIDIA Quadro laptop cards are supported starting from the K4100M card and higher. <i>Older Quadro cards like the 1100M or 2100M are not supported.</i>• NVIDIA Quadro M series cards (e.g. M1000M and M3000M) are

supported. They were first reported as working by Artec customers who use HP ZBook laptops with [the following configurations](#)).

- AMD FirePro cards: performance notes and driver version recommendations for AMD cards that have been tested by the Artec team are all posted [here](#).

Recommended: NVIDIA GeForce 400 Series or higher, at least 1 GB of memory

NVIDIA Quadro and Intel cards are officially supported beginning with Artec Studio 11.

Not supported:

- Windows XP
- Windows Vista
- 32-bit OS
- AMD FirePro M6100 Fire GL V

Not recommended:

- Intel Xeon and AMD processors
- NVIDIA SLI and AMD CrossFire configurations

2. DETAILED REQUIREMENTS

2.1. OPERATING SYSTEM

- We recommend Windows 7, 8 or 10 (64-bit).
- Windows XP and Vista are not supported.
- Starting with Artec Studio 9.2, we no longer support 32-bit software.

2.2. USB

- You'll need 1x USB2.0 port for a regular scanner.
- Artec Eva, Spider and Space Spider are compatible with USB 3.0.
- When you're connecting several scanners/sensors to one computer, we recommend using a desktop PC. Also, you'll need several independent USB2.0 hosts or PCI Express USB2.0 cards, and you should plug each scanner/sensor into a **separate USB controller**.

2.3. PROCESSOR

Intel processors

- Intel Core i5-76xx and later, or Intel Core i7 processors: Nehalem microarchitecture and later
- Intel i9 processor (Intel Core i9-7900X 3.30 GHz) and we can confirm that it works great!
- The CPU benchmark tests are [here](#); processors ranked higher on the list are better.
- Xeon processors will work with Artec Studio, but we don't recommend them: in our experience, they provide lower scanning speed and lower processing performance than Core i5/i7 processors.

AMD processors

We don't recommend AMD processors. Our customers have reported that AMD-based systems occasionally show the error message "KMP_AFFINITY" and don't allow 3D scanning. If you're considering a new PC, we strongly recommend one with an Intel processor.

2.4. RAM

- You'll need 12 GB of RAM for postprocessing projects captured with Artec Eva and 18 GB for projects captured with Artec Spider or Space Spider.
- The general rule is that for reasonably fast post-processing, your RAM capacity should be **three times the size of your project**.

2.5. VIDEOCARDS

Main article: [How to choose a videocard for 3D-scanning and processing](#)

Consult these articles for additional information:

- [NVIDIA drivers versions, verified by Artec3D](#)
- [AMD drivers version, verified by Artec3D](#)
- [Optimizing the performance of NVIDIA Quadro](#)
- [Intel + NVIDIA configuration](#)

Also, we highly recommend that you check out this link, which provides benchmarks for high-performance video cards.

If you have further questions on choosing the right computer for your 3D scanner, please contact us at sales@gomeasure3d.com or call us at (434) 946-9125.

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